

# Registration Form – 2026 Course Term

## RV Learning Center Service Manager Online Course

**Top performing** RV Fixed Operations team members create confident and loyal customers. The Mike Molino RV Learning Center is here to help you build a team of top performers. Developed by RV service management professionals, the **Service Manager** online course offers instruction on:

- Managing Service Department Workflow
- Providing Customer Service
- Generating Service Department Revenue
- Reviewing Administrative Reports
- Managing Service Personnel
- Training Service Department Staff
- Promoting Public Relations
- Performing Administrative Tasks

Fully interactive and easy to navigate, the fourteen-module course offers audio voiceover and numerous progress checks. Multiple sections on service management and customer service reinforce and drive-home the top skillsets required of top performing fixed operations personnel. The course concludes with a timed, comprehensive final assessment. The course takes about 6-7 hours to complete. Access to the learning platform and course ends on September 21, 2026 (access: 12/1/25 - 9/21/26). NOTE: A separate application, fee and exam is required for certification.

### 1. Enrollment Information:

\$150 per registrant. Completion of course does not designate certified status. The course term expires on September 21, 2026. Each registrant must have their own unique email address that only they use. See refund / cancellation / transfer / extension policy below.

		Amount
Name/Title	Email	\$150
Name/Title	Email	\$150
Name/Title	Email	\$150
<b>TOTAL</b>		<b>\$</b>

**OPTIONAL** Provide progress reports and other notifications to the following supervisor:

Name/Title	Email
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### 2. Company Information:

Company Name	Phone
Address	City
State/Prov	Zip/PC
	Email

### 3. Payment Information:

NOTE: Enrollments must be pre-paid in U.S. Funds. No discounts, extensions, or course transfers. Registration fee subject to change without notice.

- Check Enclosed:** Payable to the Mike Molino RV Learning Center
- To pay by credit card** call (703) 591-7130 or Register **ONLINE** at [www.rvlearningcenter.com](http://www.rvlearningcenter.com)

**EMAIL** this form to: [info@rvda.org](mailto:info@rvda.org). For credit card security, you will be contacted by phone for payment. Provide the appropriate phone number above.

**MAIL** with payment to: Mike Molino RV Learning Center, 3930 University Drive, Fairfax, VA 22030-2515

**CANCELLATIONS / REFUNDS / TRANSFERS / EXTENSIONS:** This course is non-transferable. A refund is available if a written request is made within 14 days of registration and RVDA staff has verified the registrant has not accessed the Learning Management System (LMS). A \$50 administrative fee will be applied. Course extensions are not available. Policies and fees are subject to change without notice.



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